

# REPORTING WASTE ISSUES



## Portal

<https://bridgendportal.azurewebsites.net/>

- Individual missed collection reports
- Request recycling containers / refuse sacks / food bags
- Check collection day
- Bulky waste
- Garden waste service
- AHP service
- Report service complaint or compliment
- Report non-delivery of refuse sacks and food bags



## Email

[recyclingandwaste@bridgend.gov.uk](mailto:recyclingandwaste@bridgend.gov.uk)

- Dispensation for refuse collection for larger households or coal fires
- Assisted collection service for residents unable to present containers at kerbside
- Report missed streets collections
- Query on roll out dates for areas



## Report it

<https://bridgend-self.achieveservice.com/en/AchieveForms/>

- Bags and boxes presented outside of usual collection day or week
- Bags and boxes presented in wrong place
- Abandoned vehicles
- Fly tipping on Council land
- Dead animals
- Dog fouling
- Litter issues
- Litter bin issues

